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## **Date of Issue: Monday, April 28, 2025**

Receiving your Black Mountain Irrigation District monthly or quarterly utility bill is more cost efficient, more environmentally sound, and more reliable if done electronically – One quarter of our customers receive their bills through E-Billing.

The number of customers receiving e-bills significantly increased during the Canada Post strike late last year. With the possibility of another postal strike on May 22, BMID encourages customers to consider e-bills to ensure you receive the water bill and can make the payment on-time to avoid interest charges or late fees.

To sign up, please send an email to [info@bmid.ca](mailto:info@bmid.ca) confirming you would like to receive your bills by e-mail. Once you've registered your account, your next water bill will arrive via e-mail.

For electronic payment options, you can then simply go online and pay through your financial institution in just a few simple steps.

### **For quarterly utility bills:**

1. Select Black Mountain Irrigation District – Utilities as the payee.
2. Provide the BMID account number from your utility bill.
3. Enter and pay the amount indicated on your water bill.
4. Retain payment confirmation.
5. Please allow a few business days for the bank's payment to reach us on time. Once it does, your account will be updated to confirm payment.

### **For property taxes:**

1. Property taxes are normally issued the first week of November each year and are due by December 31<sup>st</sup>. These bills cannot be sent electronically at the present time. Please check with us in November if you haven't received your bill.

### **Other payment options include:**

1. In person, by
2. cash, cheque or debit, at 285 Gray Road, Kelowna during business hours, 8:00 a.m. to 4:00 p.m. Monday to Friday; excluding holidays.
3. After hours, by cheque, using our 24/7 drop box at 285 Gray Road; the clearly marked drop box is right beside our front door.

- Make cheques payable to Black Mountain Irrigation District
- We recommend including the stub from your bill or property tax notice, writing your account or folio number in the memo line, and placing the cheque in an envelope before depositing it in the drop box.